

Olivehurst Public Utility District

Agenda Item Staff Report



Meeting Date: October 21, 2021

Item description/summary:

Convenience Charges:

The current limit on Credit Card/ACH transactions is \$400 plus \$2.95 convenience fee. Large balances paid with credit/debit card incur separate fees of \$2.95 for each \$400 increment. Staff request the authority to waive charges above \$2.95 if customers consent to pay large past-due balances.

Fiscal Analysis:

\$2.95 for each \$400 payment.

Employee Feedback

Staff tool to collect outstanding balances

Sample Motion:

Boad of Directors approves/does not approve request

Prepared by: Karin Helvey Financial Manager


Payment Options

Payment Information

Review Payment

How would you like to pay?

Payments are subject to a service fee of \$2.95. The max credit or debit card payment that can be made is \$402.95.

New Credit/Debit Card 

VISA



AMERICAN EXPRESS

DISCOVER

Google Pay

